

Crisis Management

Course Advertorial

CRISIS



Introduction

Viable organizations need to be ready for emergencies because they are a fact of doing business. The worst plan is not to have any kind of plan at all, and the best plans are tested and adjusted so that they work over time. Fortunately, you do not need separate plans for fire, weather disasters, and all the different kinds of crises that can occur. One solid plan will help you to prevent, respond, and recover from all crises. This course will help you ensure your Automotive organization is ready to manage any kind of crisis.

Crisis Management

What you will learn

- Assign people to an appropriate crisis team role
- Conduct a crisis audit
- Establish the means for business continuity
- Determine how to manage incidents
- Help your team recover from a crisis
- How to apply the process

Topics covered


- What is crisis management?
- Training leaders and staff
- Conducting the crisis audit
- Performing a risk level analysis
- Developing a response process
- Consulting with the experts
- Incident management techniques
- Working through the issues
- Establishing an emergency operations center
- Building business continuity and recovery
- Recovering and moving on
- Plenty of case studies and practice opportunities

What is included

- Instruction by an expert facilitator
- Small interactive classes
- Specialized manual and course materials
- Personalized certificate

Duration

 **Face to Face**
2 days

 **Virtual**
6 X 2-Hr Sessions